



# Patient Compliance & Consent Pack

We Care 4 'all – Healthcare Consultancy & Patient Facilitation

## **SECTION A: APPLICABILITY & SCOPE**

This compliance pack applies to international patients seeking healthcare facilitation in India and domestic patients seeking healthcare consultancy, coordination, or home healthcare support. This document governs the non-medical facilitation role of We Care 4 'all.

## **SECTION B: ROLE OF WE CARE 4 'ALL**

We Care 4 'all operates as an independent healthcare consultancy and patient facilitation service. We do not provide medical diagnosis or treatment, do not own or operate hospitals or laboratories, and do not employ doctors as treating physicians. All medical services are delivered by licensed medical professionals at accredited institutions.

## **SECTION C: SERVICES PROVIDED**

### **International Patients:**

Online medical opinion coordination, treatment guidance, visa documentation assistance, airport transfers, accommodation support, specialist appointments, hospital admissions, follow-up care, air ambulance coordination, and optional heritage tours.

### **Domestic Patients:**

Medical opinion coordination, specialist appointments, hospital admissions, home healthcare coordination, and post-treatment follow-up.

## **SECTION D: COST STRUCTURE & TRANSPARENCY**

We Care 4 'all follows a transparent professional model. A disclosed service fee of 25% is charged for consultancy and facilitation services only. Medical treatment fees are paid directly to hospitals or doctors. No hidden mark-ups or bundled commissions apply.

## **SECTION E: MEDICAL DISCLAIMER**

We Care 4 'all does not guarantee medical outcomes. All clinical decisions, treatments, and risks remain solely the responsibility of the treating doctors and institutions.

## **SECTION F: INTERNATIONAL COMPLIANCE & DATA PROTECTION**

Patient data is collected strictly for service facilitation and handled in compliance with Indian IT laws, GDPR principles, and GCC data confidentiality expectations. Data is never sold and shared only with consented service providers.

## **SECTION G: TRAVEL, VISA & LOGISTICS DISCLAIMER**

Visa approvals and travel schedules are subject to sovereign authorities and third-party service providers. We Care 4 'all is not liable for visa rejections, flight delays, or logistical disruptions.

## **SECTION H: AIR AMBULANCE & EMERGENCY SERVICES**

We Care 4 'all coordinates with licensed air ambulance providers. Emergency decisions and costs are governed by the provider's terms. We act only as coordination facilitators.

## **SECTION I: HERITAGE & TOURISM SERVICES**

Heritage and cultural tours are optional, non-medical services governed by third-party tourism operators and subject to patient health clearance.

## **SECTION J: LIMITATION OF LIABILITY**

We Care 4 'all shall not be liable for medical negligence, clinical outcomes, acts of third parties, or force majeure events. Liability is limited strictly to consultancy and coordination services.

## **SECTION K: GOVERNING LAW & JURISDICTION**

All engagements are governed by the laws of India. Jurisdiction lies exclusively with courts of Chennai, Tamil Nadu, India.

## PATIENT DECLARATION & CONSENT

I hereby confirm that I have read, understood, and agreed to the terms outlined in this Patient Compliance & Consent Pack. I acknowledge that We Care 4 'all functions solely as a healthcare consultancy and facilitation service and does not provide medical treatment. I understand that all medical decisions, treatments, and outcomes are the sole responsibility of the treating doctors and healthcare institutions.

Patient Name:	
Passport / ID Number:	
Country:	
Contact Number:	
Email Address:	
Address:	
Date:	

SIGNATURE